



Questionnaire regarding the floods of July 14th and 27th 2021

Personal data:

Surname and first name _____

Address _____

Address of the landlord _____
(if different)

Phone number _____

E-Mail _____

Property type _____
(e.g., family home, apartment building, warehouse)

Areas below street level _____
(e.g., basement)

Please check this box if you have never detected any flooding problem up to this date.

Identified problems:

Type of event

Thunderstorm / Heavy rain

Drizzle / Constant rain

Overflow of local water bodies (e.g., a nearby stream / river / small river has overflowed)

Surface water runoff from streets and slopes (through cellar windows, garage ramp doors, etc.)

The sewer system could no longer drain the water from the street

Water entered rooms below street level (e.g., basement rooms) directly through drains, toilets, showers from the sewer system

Unknown

Other (please specify) _____

Date of the latest events _____

How often have you personally been affected by heavy rain or flooding? In other words, how often was the house you lived in affected by flooding or flooding caused by heavy rain?

Approximate water level in the building _____

Approximate duration of flooding _____

Building drainage system:

Is there a backwater flap in place? Yes No Unknown

Is there a drainage pump in the basement? Yes No Unknown

Are there any other protective devices Yes No Unknown

If so, which ones? _____

Additional comments:

What kind of damage was caused by the floods?

Damage to the building

Damage to household inventory

Damage to a vehicle

Other (please elaborate)

Approximate amount of the damage in euros _____

When and how were you informed of the risk of this event?

Please provide an approximate date and time and how you were informed

Additional documentation (e.g., photos or videos):

Sent by email to: sts@kaerjeng.lu

Sent by USB drive to: Administration Communale de Käerjeng, BP 50, L-4901 Bascharage

Data protection

The information about you collected on this form is processed by the (Käerjeng Municipal) Administration concerned to carry out this study/request. This information is kept for the time required by the administration to achieve the purpose of the study. The recipients of your data are the authorities responsible for processing your request. Please contact the administration concerned by your request to find out the recipients of the data on this form. In accordance with Regulation (EU) 2016/679 on the protection of individuals regarding the processing of personal data and on the free movement of such data, you have the right to access, rectify and, if necessary, delete information concerning you. You also have the right to withdraw your consent at any time. In addition, and except in the case where the processing of your data is compulsory, you may, for legitimate reasons, be opposed to it.

If you wish to use such rights and/or obtain communication of your information, please contact the administration as indicated in the form. You also have the possibility of submitting a complaint with the National Commission for Data Protection, whose registered office is at 15, boulevard du Jazz L-4370 Belvaux.

By proceeding further, you agree to the processing of your personal data in the context of this study.
